

# CONVENIENCE RETAIL TRAINING SOLUTIONS

## SKILLS FOR COMPLIANCE

It is a requirement of Australian safety laws that a business is able to demonstrate that they have trained all workers effectively in the risks, hazards and compliance requirements faced in the workplace. ACAPMA can help meet these requirements.

Building on its proven history delivering the gold standard in compliance training in the P&C segment, ACAPMA has developed a dedicated convenience store focused training solution: The ACAPMA Convenience Store Compliance (CSC) course.

The CSC is focused on compliance, safety and those elements that are common to every site. Delivered online, the training is accessible on learners devices, giving flexibility to study when and where it suits, providing interactive, up to date and engaging content.

The CSC offers training options that are designed to be completed by frontline staff, onsite managers and senior managers. It provides tiered learning levels that form skill and development pathways from site entry level roles to management roles.

**THE CSC IS THE DEDICATED, CUSTOMISED AND FULLY SUPPORTED COMPLIANCE TRAINING THAT C-STORES HAVE BEEN ASKING FOR.**

## SKILL PATHWAYS

The use of a three tiered pathway program offers the ability to upskill staff or progress them through a development pathway from frontline to senior management.

It provides content appropriate to the level the learner is currently employed, while providing a clear pathway for progression into higher responsibility roles within the industry.

Completion of preceding levels before progression allows managers to better understand the frontline perspective, and contextualise their own higher level responsibilities.



### INDUSTRY SPECIFIC

Detailed training developed by the industry association to meet compliance and best practice requirements



### ONLINE MULTI DEVICE

Self paced 100% online learning ensures immediate access anywhere on all devices with detailed completion tracking



### CERTIFICATE

Certificates issued on course completion are mapped to the Learning Outcomes for clarity and transparency



### REFRESHERS

Initial training is backed by condensed annual refresher training to keep compliance current and efficient

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## MORE INFORMATION

### CSC LEVEL 1 | FRONTLINE STAFF *(This course is entry level and has no prerequisites)*

#### Option 1: \$300 inc GST per person per year

Includes online access to the Level 1 course, certificate, reminders on expiring certificates and annual condensed refresher for one person, non transferable.

#### Option 2: \$1,000 inc GST per site per year

Includes online access to the Level 1 course for all staff at the Site (including new staff hired throughout the year) along with certificates, reminders on expiring certificates and annual condensed refresher. This option also includes Administrator access to create new learners, report on learner progress and access certificate copies.



### CSC LEVEL 2 | ONSITE MANAGERS *(Course entry requires completion of CSC Level 1)*

#### Cost for access to the CSC Level 1 & CSC Level 2 combined: \$1,100 inc GST per person

Already have your CSC Level 1? Access cost to the CSC Level 2 as a stand alone course is \$800 inc GST per person.



### CSC LEVEL 3 | SENIOR MANAGERS *(Course entry requires completion of CSC Level 1 & 2)*

#### Cost for access to the CSC Level 1, CSC Level 2 & CSC Level 3 combined: \$2,400 inc GST per person

Already have your CSC Level 1 & CSC Level 2? Access cost to the CSC Level 3 as a stand alone course is \$1,300 inc GST per person.



Scan to explore the Convenience Store Compliance (CSC) course.

See the Course Outcomes at all Levels. Explore the Course Operation and FAQs and see the Course in action.

For more information or to apply, email [training@acapma.com.au](mailto:training@acapma.com.au) or visit [www.acapma.com.au](http://www.acapma.com.au)